



The Occupier

Capital Delivery

Your ref BB935630
Our ref CAP 2 940370
Name Roger Culley
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19 August 2011

Changes to the local water mains network

Dear Customer

Optimise is working in partnership with Thames Water to make some changes to the local mains network. This will help distribute water from our underground borehole source at Ramsbury, which currently provides more water than is needed for the local area.

Providing water to a wider area will be particularly helpful in summer, when homes and businesses tend to use more water.

The work we are planning involves laying a new main along the B4192 near Aldbourne, and carrying out some work on existing mains in Ramsbury and Aldbourne. During this work we may need to interrupt your water supply. We will write again if this is the case.

We will start work on 5 September, and aim to have everything completed by the end of March 2012. Our normal hours of work will be 8am to 5pm, Monday to Friday, and 8am to 1pm on Saturdays. We will write to you again if we need to work outside of these hours.

We would like to invite you to two informal drop-in sessions, where we can tell you more about the work and, if necessary, address any concerns. The first will be held from 3pm to 5pm on Thursday 1 September, at Aldbourne Methodist Church, Lottage Road, Aldbourne, Marlborough, SN8 2DL. The second will be staged from 5.30pm to 7.30pm on the same day at the Church Room, Back Lane, Ramsbury, SN8 2QY.

We would like to apologise for the extra vehicle movements this work will involve, and for any inconvenience it causes.

Thames Water Utilities Limited

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If you have any questions about this, please contact us on 0845 641 0011, quoting your address and our reference number **BB935630**. Our lines are always open.

Yours faithfully

A handwritten signature in black ink, appearing to read 'R. Culley', written in a cursive style.

Roger Culley
Delivery Manager

Optimise (Water) LLP is a joint venture between J Murphy and Sons, Clancy Docwra Ltd, Barhale Construction plc and MWH.