

Useful information

New non emergency number for Wiltshire Police

Wiltshire Police has changed its non emergency number to 101. The 101 number is being introduced nationally in phases and on 19 September it was launched across forces in the South West, including Wiltshire.

Although 999 is a well recognised number to report emergencies, the 2010 British Crime Survey found that only half of the public knew which number to call if they wanted to speak to their local police about policing, non-urgent crime and anti-social behaviour.

Wiltshire Police Authority Chairman Christopher Hoare said: "The introduction of 101 provides the public of Wiltshire and Swindon with an easier number to remember for contacting Wiltshire Police. Calls to 101 are automatically directed to the nearest police force, so I can assure the public that calls from Wiltshire will be answered by Wiltshire Police staff."

Calls to 101 cost 15p per call, irrespective of how long that call may last. This applies to landlines and mobile phones. People with hearing or speech impairments are able to use the non emergency textphone number 18001 101.

The 101 number should be used for all non emergencies such as: reporting a crime, contacting local officers, getting crime prevention advice, making an appointment with a police officer or making us aware of policing issues in your area.

It does not replace 999, which should be used in an emergency, such as when a crime is in progress, when there is danger to life or when violence is being used or threatened.

To find out more about 101, visit the Wiltshire Police website www.wiltshire.police.uk or look out for posters and flyers that have been distributed countywide.

Wiltshire Police A-Z published to help deal with calls

Research conducted by Wiltshire Police in late 2010 estimated that between 40 and 60 calls were dealt with by the police each day could be described as not being a policing task.

During the past year, the Force's contact management team has worked hard with partner agencies to ensure that calls are dealt with by the correct people.

This work has helped to ensure that the police are able to deal with calls that really do need to be dealt with and that vulnerable people receive a good service.

Wiltshire Police works closely with councils and other partner agencies to deal with crime and anti-social behaviour.

To make it easier for residents to contact the correct agency, Wiltshire Police has published an A-Z of some of the day-to-day issues it deals with or take calls about, along with details, where appropriate, of who best to contact if not the police.

Incidents such as dog fouling and untaxed vehicles are just some of the calls frequently received which come under the responsibility of other agencies.

By bringing these changes Wiltshire Police believes that officers will have more time to concentrate on keeping people safe and to deal with crime.

To view the A-Z visit www.wiltshire.police.uk.

WILTSHIRE POLICE

Marlborough Neighbourhood Policing Team

November - December 2011

Quarterly newsletter



Your neighbourhood priorities

Neighbourhood priorities are set in consultation with the community so we can focus on important issues to you. Below are details of the current Marlborough Neighbourhood Policing Team (NPT) priorities:

MARLBOROUGH TOWN BEAT

We continue to suffer from thefts in the town with people shoplifting. Shopkeepers and stores have improved their CCTV systems and layout of shops to help combat this. This has increased the numbers of shoplifters caught.

If you suspect someone is shoplifting, please inform shop staff or ring 999. Details of any vehicles used, including direction of travel, helps us a lot.

MARLBOROUGH RURAL WEST BEAT

Vehicle congestion and obstruction at school drop off and pick up times in Broad Hinton is compromising safety for

pedestrians and other road users. Patrols are being carried out at core times.

Please be considerate when picking up and dropping off in the village. Only use the designated areas. A little patience by all will help.

MARLBOROUGH RURAL EAST BEAT

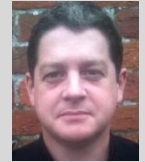
Rural thefts are taking place along the Wiltshire/Thames Valley police areas. Offenders are targeting remote locations. Increased evening and night time patrols are being carried out to help stop this.

If you see something that you think is suspicious then it probably is. Please report it.

If you think a crime is being committed or about to be then call 999.

Again any vehicle details and direction of travel helps us a lot.

Sergeant Vincent Logue



October saw the Marlborough Mops come and go and I am pleased to say that apart from one arrest for a minor drug offence there were no other instances of disorder or crime.

The Wiltshire Police restructuring in respect of response policing has now happened. Officers from the Swindon hub are now covering Marlborough and the surrounding area. I have already seen that Marlborough is most definitely enjoying an improved service with more officers in the area than before and better response times.



101



marlboroughnpt@wiltshire.pnn.police.uk



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See page 2 for details of meetings/consultations

What's been happening

PC David Tippetts who was in post on a temporary basis has now moved back to response. However, he has successfully applied for the permanent post and as soon as he can be released from his current position he will return to the team to cover Marlborough Rural West area.

Burglaries continue to be a concern for us. Many of these occur in isolated locations in the dead of night and so are very difficult to combat. In co-operation with Thames Valley Police and other departments within Wiltshire Police, we are continuing to try to combat this type of offence but we still need the community to help us. Please report anything suspicious.

Anti-social behaviour - This is an on-going problem that causes many people great distress, but particularly the elderly and vulnerable. It is fair to say that it is mostly conducted by teenagers. To those of you who are parents, do you know where your children are, who they are with and what they are doing?

We have had some pleasing results regarding hare coursing in the last few weeks, with offenders arrested. Farm Watch members assisted. If you wish to join Farm Watch to combat equine and rural crime by receiving email and text alerts please call 101 or email ruralcrimeteam@wiltshire.pnn.police.uk

Winter advice

Winter driving - With the inevitable sub-zero conditions coming this seems a good time to remind drivers about the need to make sure their vehicles have been prepared. Carry out a check of all your lights, tyres and anti-freeze. Never drive with ice on the windscreen - rubbing a small hole in the ice is not good enough. Clear all the ice before you set off or you could end up in court. Drive with the conditions in mind - stopping distances in icy conditions are many times further than in other conditions.

Don't just assume the road has been gritted, only main arterial routes will be and even then, use caution. Carry some basic kit in your boot - a blanket, water, shovel and torch - and keep your mobile phone charged up.

Albourne damage

On one night in September 17 cases of criminal damage were reported in Albourne.

Following an initial investigation three local men were arrested and are currently on police bail pending further enquiries.

Consultations

Tuesday 15 November
Community Meeting
Broad Hinton Village Hall
10am – 12noon

The Bobby Van will be attending the coffee morning, offering home security advice for elderly, vulnerable and disadvantaged people.

Friday 18 November
Bluez 'n' Zuz disco at
Azusa Club Marlborough

These are police attended disco events for those aged between 11 and 16 years old. It takes place between 6.30pm – 9pm.

WILTSHIRE POLICE

Marlborough Neighbourhood Policing Team

marlboroughnpt@wiltshire.pnn.police.uk



NPT map



The aim of Neighbourhood Policing is to have a dedicated policing team in your local community. We are here to work **with you** to tackle local concerns raised **by you**. We work with residents and local agencies to improve your quality of life.

To contact Wiltshire Police or to report a crime or an incident call **101**. Only call **999** in an emergency when a crime is in progress.

If you want to give information anonymously about a crime call Crimestoppers on 0800 555 111.

For other non crime matters contact Wiltshire Council on 0300 456 0100.



101



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www.wiltshire.police.uk



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Marlborough Town Beat



Community Beat Manager
PC Stan Boardman



Police Community Support Officer
Mark Braithwaite

Marlborough Rural East Beat



Community Beat Manager
PC Jeremy Batchelor



Police Community Support Officer
Jonathan Mills

Marlborough Rural West Beat



Police Community Support Officer
Pauline Ritchie

Please note: the Community Beat Manager role for this area is currently vacant. But will soon be filled by PC David Tippetts (see 'What's been happening' for more information)